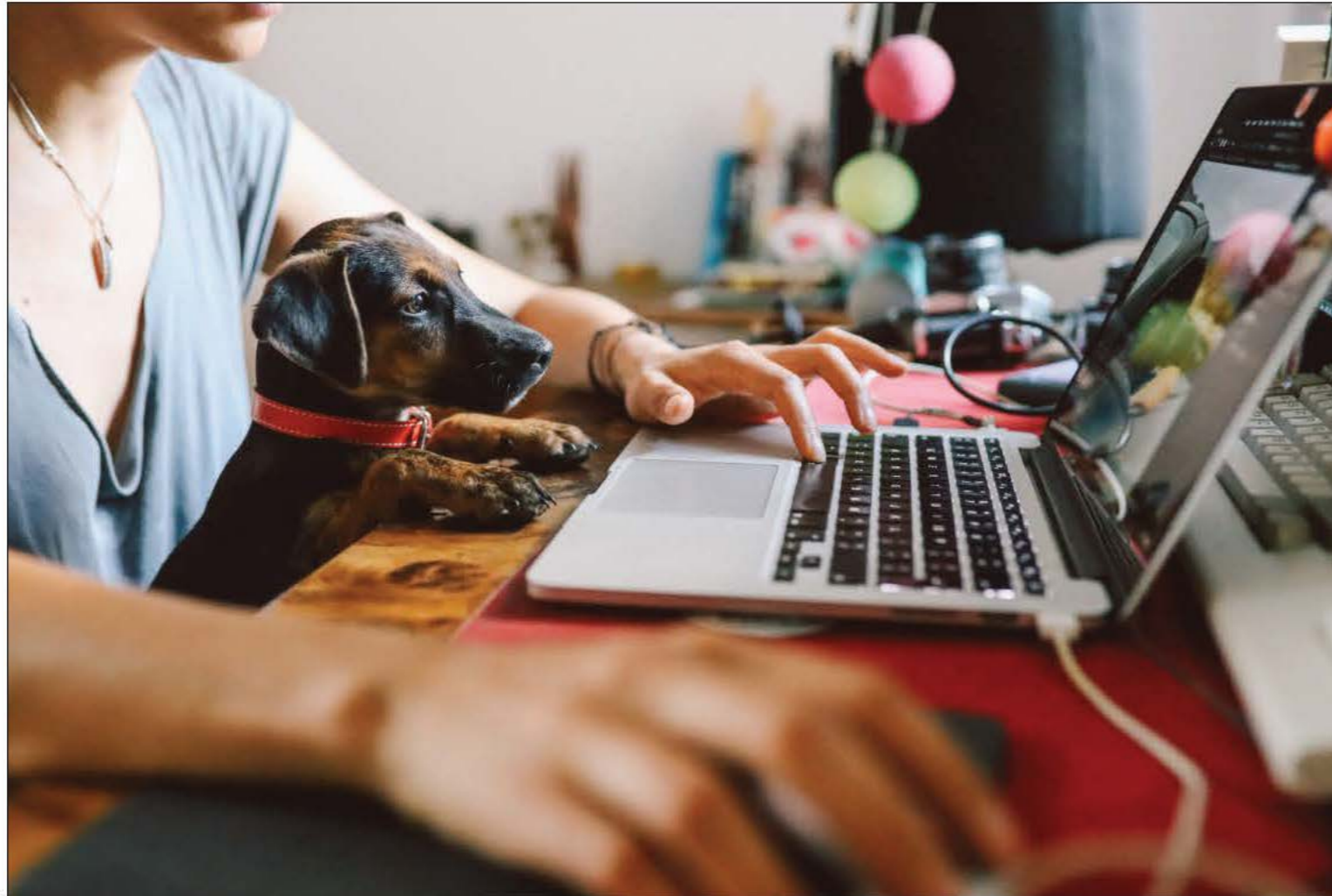# FAQs - Working Remotely

Listen

March 30, 2020 - 12:41 AM

Resources while working from home:

IT Help Desk: The IT Help Desk is open to take calls between 8:00am and 4:30pm. We have IT staff available by phone at 909-274-4357 (HELP) or x4357. You can also make requests online at https://helpdesk.mtsac.edu/, check the status of your requests, and correspond with an IT Help Desk technician about your request.

Zoom: All Mt. SAC faculty and staff are able to get a license for Zoom. To access your TechConnectZoom account

Highlights

BLOG

FAQs - Working Remotely

View common IT questions and answers.

IT Update for Administrative Services Quarterly Report - COVID 19 Response

This page contains a list of projects and processes related to IT's COVID 19 response.

3 Banner tips to avoid login errors...

Banner users- please remember to use the logout button when exiting Banner, allow cookies in your...

Issues with Banner/Argos Password?

If you are experiencing issues accessing banner or

Ask Joe