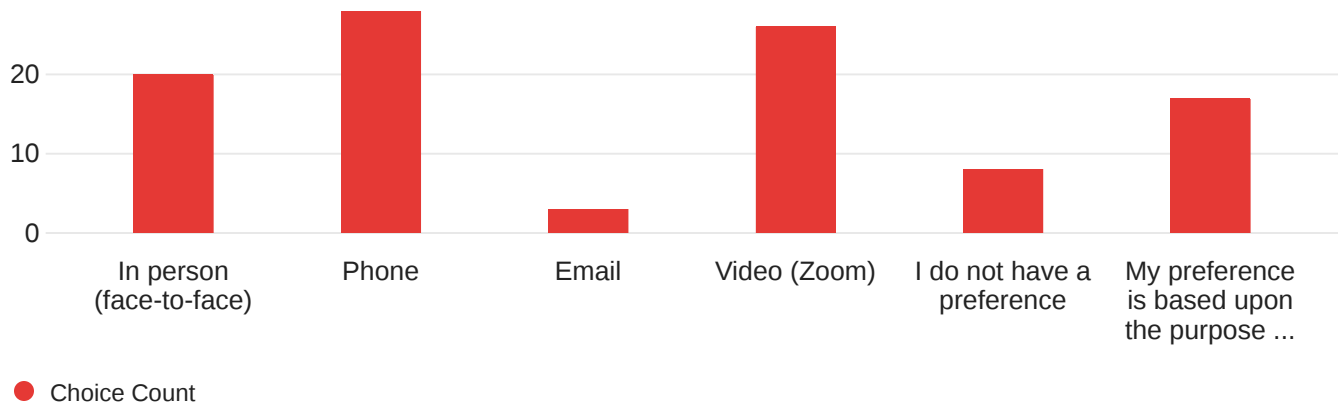


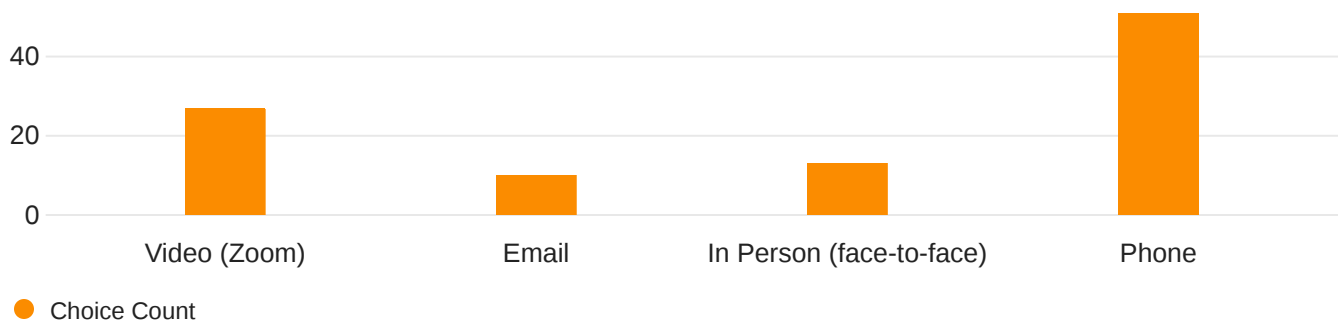
What format do you prefer for your counseling appointments at Mt. SAC?



102 Responses

Field	Choice Count
In person (face-to-face)	20
Phone	28
Email	3
Video (Zoom)	26
I do not have a preference	8
My preference is based upon the purpose of my appointment.	17

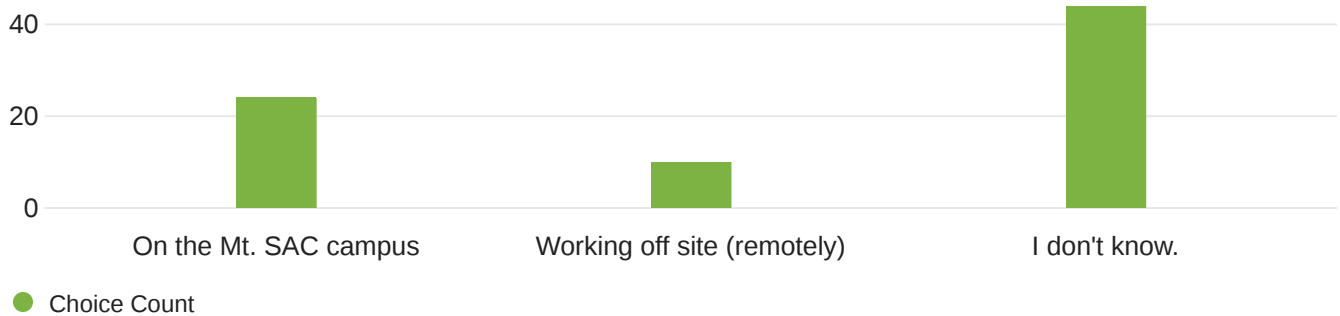
What format was your most recent counseling appointment?



What format was your most recent counseling appointment?

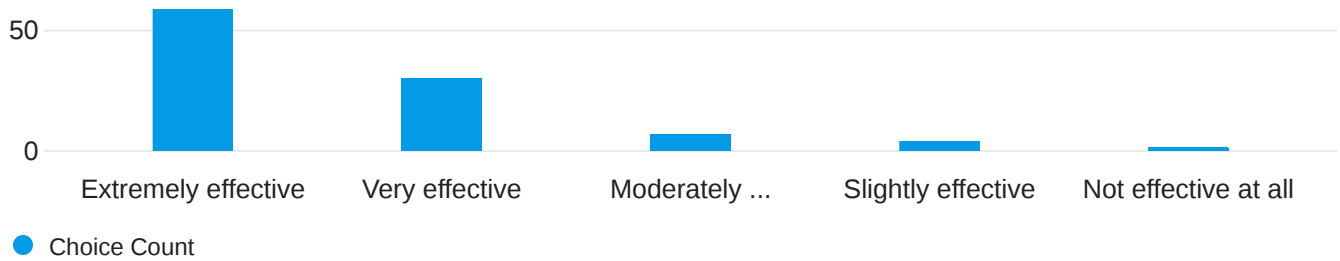
Field	Choice Count
Video (Zoom)	27
Email	10
In Person (face-to-face)	13
Phone	51

Where was the counselor located during your last counseling visit?



Field	Choice Count
On the Mt. SAC campus	24
Working off site (remotely)	10
I don't know.	44

How would you rate the effectiveness (accomplish what you hoped it would) of your most recent counseling appointment?



Field	Choice Count
Extremely effective	59
Very effective	30
Moderately effective	7
Slightly effective	4
Not effective at all	1

Do you have any other comments regarding your most recent counseling appointment?

Do you have any other comments regarding your most recent counseling appointment?

It was really nice and helpful to counseling with Jamaika. I think counseling through phone or zoom meeting is working fine and save time.

Jamaika was an amazing person super nice and really helpful.

It was super beneficial for me, due to the fact that I am remotely taking classes 3hours away from the campus. Being able to attend in person for an appointment is extremely hard, so It also helped being on the phone rather than zoom. It also helps by being able use my laptop to communicate with the counselor and also pull up, and or send any information required.

Zoom call has been the most efficient way to meet whereas is person appointments required much longer wait times.

I was provided with all of the help I needed. All of my questions & concerns were resolved & I was provided with beneficial information.

It was nice and helpful.

No

N/A

I think it would be more helpful to have the counseling appointments a little bit longer. The past two appointments I had felt rushed especially towards the end.

Very helpful

Ms. Patty was VERY helpful, as she clarified some concerns I had and also gave me additional information and beautifully guided me to understanding my major better and updating that on my student file. I simply feel infinitely better now that I've got a little more structure to complete the requirements to get started on my education towards my career. So grateful you are all here. Everyone I speak to is always most kind and helpful Thanks, again!

No.

While on the phone my counselor wanted to see the same thing I was describing so we understood each other. She suggested we move to a zoom conference without video which helped communicate clearly and efficiently.

Prof Chan Ton was very informative and helping in making the enrollment processes much easier.

I do not.

No.

It was helpful and very much appreciated

I think that keeping all three options of Zoom, phone, or in-person counseling appointments are convenient and helpful for students who feel comfortable or prefer either of the 3 options.

Very good and informative! Helpful and answered all the questions I had.

Nope all good