

Student Resources

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Student Services

Student Services Departments and Programs

We are so pleased to have you as a student at Mt. SAC! In Student Services, our vision is, “Your Success, Our Passion.” We are here to serve and support you in your educational journey.

This catalog is a resource to help you to be successful as a student at Mt. SAC. There is a lot of information about services, programs, activities, and policies and procedures.

Every student at Mt. SAC needs to have an educational plan, called a MAP – Mountie Academic Plan. Counselors work with you to develop your MAP which maps out all the courses and requirements needed for you to reach our goals.

What if I’m unsure about my major or my educational goal? We are also here to help you with this! We encourage you to meet with counselors and support staff, and to enroll in Counseling classes.

What if I don’t have enough money to apply for my fees and books? Most students qualify for a fee waiver and federal grants. Don’t get discouraged! We have friendly staff who can help you to complete all the requirements to qualify for fee waivers, grants, and scholarships.

A wide range of student activities are also available for students: Associated Students government, over 60 student clubs and organizations, and student leadership development activities. Students are encouraged to participate in campus life by engaging in student services and becoming involved in campus activities.

As a Mt. SAC student, we encourage to seek out assistance in our many Student Services and Academic Support Centers (tutoring centers). Mt. SAC has been distinguished as having more support services for student than any other community college in California.

Best wishes in the 2022-2023 academic year!

~Dr. Audrey Yamagata-Noji, Vice President, Student Services

Entry/Transitional Services

Students are provided with process-oriented support services ranging from entering the college, completing processes, requirements and forms, qualifying for benefits, and providing information to students.

Admissions and Records

Assessment Center

Financial Aid & Scholarships

High School Outreach

Promise+Plus Program

General Support Services

Services that are provided to all students, no pre-qualification necessary, assistance with persistence and guidance to reach educational goals, participation in the life of the college, and interventions to address specific student needs from mental to physical health.

Career Center



Building 9B - 2nd Floor, (909) 274-4510

Career Center

The Mt. San Antonio College Career Center supports current students and alumni in all stages of the career development process. Our staff of professionals leverage their experiences and knowledge associated with the workforce to empower students to discern, discover, and pursue meaningful careers in direct correlation with their educational background. In

accordance with preparation, we implement career readiness through innovative and tailored programs, services and strategic partnerships.

The Career Center provides a variety of activities, events and resources to help students solidify career goals, sharpen job acquisition skills, and acquire part- and full-time employment.

Career Services include:

- Employment & Internship Referrals
- Career Fairs & Employment Panels
- Online Employment Portal (Mountie Career Source)
- Workforce Development Conferences
- Career Acquisition Skills Workshops
- Practice Interview Sessions (Zoom/In-Person)
- Resume & Cover Letter Review/Development
- Undecided Workshops

Transfer Center

Student Services Center, Building 9B |2nd floor| (909) 274-6388|

[Transfer Center](#)

The Transfer Center provides comprehensive services, resources, activities, and events to prepare students for successful admission and transition to four-year colleges and universities. It prepares students for the next step in their educational journey.

Transfer services include:

- Advising
- Workshops
- University tours and transfer fairs
- Representative appointments and information tables
- Annual Transfer Awareness Week and a Transfer Conference, culminating in a Transfer Achievement Celebrations

Counseling Services



Building 9B, (909) 274-4380

[Counseling](#)

The Mt. SAC Counseling Department delivers essential academic, career, and personal counseling services to our diverse student population. We help students reach their educational and career goals by assisting students with the effective use of campus resources, students services, and educational opportunities. All students are encouraged to meet with a counselor at least once each semester to discuss their education and career goals. We conduct new student orientations, MAP workshops, probation workshops, offer individual counseling appointments to create educational plans. The Counseling department also offers a variety of courses providing a more in-depth study of topics related to student success and career planning. Students will find these courses under the heading COUNSELING in the schedule of classes. We are here to help you succeed!

Student Health Services

Student Life Office

Building 9C, (909) 274-4525

[Student Life](#)

The Student Life Office is dedicated to promote student engagement, responsibility, inclusion, and advocacy. The Student Life Office supports co-curricular involvement, enhances civic engagement, nurtures appreciation of diversity, and ensures due process. Information regarding L.E.A.D. (Leadership Education And Development Program), Fall Leadership Conference, volunteer opportunities, student clubs, and Associated Students

leadership is available in the Student Life Office. This office also oversees lost and found; and assists in contacting students in emergency situations.

Students who are involved in co-curricular activities are encouraged to complete the [Activities Transcript](#), which complements their academic transcript and verifies the student's involvement in service and leadership activities outside of the classroom.

The Student Life Office oversees both the Non-Academic and Academic Student Misconduct process, educational outreach for Standards of Conduct, and has joint responsibility for Title IX case resolution involving students. Students are also assisted in understanding their due process rights and grievance procedures.

Student Life Center

Building 9C, (909) 274-5959

[Student Life Center](#)

The Student Life Center offers recreation space where students can use game equipment (board games, foosball, and table tennis). The SLC also offers a connection space where students can study and utilize resources (white boards and test supplies). It also serves as a creative space for RSCOs and Associated Student government's functions and activities.

Associated Students (A.S.) Government

Building 9C, (909) 274-5959

[Associated Students](#)

Associated Students serves as the representative voice for students.

A.S. Vision: Empower every student to grow and advocate for their community!

A.S. Mission: A.S. strives to enrich student success through leadership development and personal growth opportunities. We connect, motivate, and empower our students and community while fostering and promoting advocacy for the student body.

A.S. provides programs and services to meet five priority areas:

1. Co-curricular engagement
2. Leadership development
3. Retention and transfer
4. Recognition of service
5. Civic engagement & advocacy

A.S. and subsidiary body includes but is not limited to the Executive Board, Senate, Student Court, and Inter-Club Council. Students are encouraged to join A.S. by taking on a leadership

position within one of the three branches, joining a council, or joining a campus wide committee.

A.S. Senate and Executive Board meetings are held every Tuesday from 3:00 p.m. - 5:30 p.m.
A.S. Student Court meetings are held every first and third Wednesday from 1:00 p.m. - 2:00 p.m.
Inter-Club Council meetings are held every first and third Monday from 2:30 p.m. - 3:30 p.m.

Student Activities Fee

What is the Student Activities Fee? - The \$11 Student Activities Fee provides access to scholarships, leadership opportunities, activities, discounted tickets, funding for student events, and many other co-curricular programs and services for students.

Some of the benefits students receive throughout the semester by paying the Student Activities Fee are:

- Eligibility to apply for A.S. scholarships
- Purchase discounted tickets (available at the SAC BookRac)
- Apply for Leadership Conferences
- Vote during Mt. SAC A.S. Elections
- Hold an A.S. Officer position
- Serve as an officer in a Recognized Student Club or Organization (RSCO) and
- Free admission and free spirit items at all A.S. events

Student Representation Fee

The \$2 Student Representation Fee, mandated by Assembly Bill (AB) 1504, provides support for student body organizations who may be stating their positions and viewpoints before city, county, district, state, and federal governments.

Recognized Student Clubs and Organizations (RSCOs)

Specialized Programs

Students pre-qualify for services specifically designed to address their academic and educational needs; services are designed specifically for particular groups of students; funding source frequently from grants and other categorical funding.

Accessibility Resource Centers for Students (ACCESS Center formerly known as DSPS) Building 9B - 1st Floor, (909) 274-4290

ACCESS

If you have a medical condition or disability that impacts your education, or think you might have one, join Accessibility Resource Centers for Students ("ACCESS" formerly known as DSPS). This office is committed to providing quality programs and services for students who have educational barriers because of a disability. Our mission is to promote equal access on

campus. Registration status with ACCESS and any information you provide us will be held in the strictest confidence, and shared with only those whom you give us permission.

Based on individual disability-related needs, services are directly related to the educational barrier that disability or medical condition causes. Examples of some of the services are:

- Accessible Technology Center: Student Success Center (9E), an adaptive computer lab with accessible software and hardware solutions, study center
- Academic strategies classes to increase student success
- Counseling: Disability-related, academic, career, transfer, and personal counseling
- The Center (for deaf and hard of hearing): Sign language interpreters and real time captioners, study center, internships for SIGN students
- Classroom accommodations: Educational advising, priority registration, note taking services, accommodated classroom testing, equipment loans, alternate media, adaptive classroom furniture
- Transportation on campus: Tram service upon approval
- Puzzle Project: Specialized programming for students on the Autism Spectrum
- Assessments: Learning disabilities, cognitive dysfunction, communication disorders, accessible technologies

ACES (Student Support Services)

Building 9E - 3rd Floor, (909) 274-4411

[ACES](#)

The goal of ACES is to increase the college retention and graduation rates of the participants and facilitate the process of transition from one level of higher education to the next. ACES provides intensive academic, personal, and career counseling to help first-generation, and/or low income, foster youth or disabled students reach their post-secondary goals.

ARISE Program

Center for Black Culture & Student Success Umoja Aspire Program



Umoja Aspire Program

Building 6 Room 140, (909) 274-6396

[Aspire](#)

Umoja Aspire Program is a dynamic program designed to provide essential educational support and services to increase the academic success, retention, degree completion, and transfer rates of African American and other students enrolled at Mt. San Antonio College. We accomplish this through monthly workshops, mentoring, and learning communities.

Basic Needs Resources

Bridge Program



Building 9E - 2nd Floor, (909) 274-5392

Bridge

The Bridge Program offers several learning communities designed to increase your academic and personal success. Students in the learning communities are enrolled in “linked” or “clustered” classes. Various learning communities are offered, including: Summer Bridge, Math Bridge, and English Bridge. The Bridge Program is perfect for students who are the first in their family to attend college, want to improve academic and social skills, want to learn more about career and transfer options, or need additional support during their first year at Mt. SAC.

CalWORKs

CARE (Cooperative Agencies Resources for Education)



Building 9B - 1st Floor, (909) 274-4500

CARE

Cooperative Agencies Resources for Education (CARE) provides additional support services for EOPS students who are single head-of-households with minor dependents and receiving CalWORKs/TANF/Tribal TANF. Assistance for Needy Families (TANF)/California Work Opportunity and Responsibility to Kids (CalWORKs) cash aid benefits for themselves or their children.

DHH Center (Deaf and Hard of Hearing Services)

DREAM Program

El Centro or El Centro Program

Extended Opportunity Programs & Services (EOPS)



Building 9B - 1st Floor, (909) 274-4500

[Extended Opportunity Programs & Services](#)

EOPS also known as Extended Opportunity Programs and Services. EOPS was established on September 4, 1969, Senate Bill 164 was signed into law to help historically socio/economically disadvantaged students in community colleges throughout California. Our program goes “over and above” other college services by offering counseling, tutoring, financial assistance, and other support services designed to help students meet their personal and/or educational goals. Which includes but not limit to obtaining job skills, occupational certificates, or associate degrees, and/or transferring to a four-year institution.

International Student Program



The International Student Program is a place where F-1 visa students can make counseling appointments and speak with their academic advisor. F-1 visa students can connect with one another and the international community. The International Student Program hosts a variety of on and off campus excursions, workshops, tutoring services, and a computer lab where students can study. Our friendly staff can answer questions about our fun and educational program offerings, F-1 student admissions and regulations, how to get involved on and off campus, and much more.

REACH Program

Rising Scholars Program

TRIO Program

Building 9E - 3rd Floor, (909) 274-4411

[TRIO](#)

Programs (TRIO) are outreach and student services programs in the United States designed to identify and provide services for individuals from disadvantaged backgrounds. They are administered, funded, and implemented by the United States Department of Education. TRIO includes eight programs targeted to serve and assist low-income individuals, first-generation college students, and individuals with disabilities.

- [ACES](#) (Student Support Services)
The goal of ACES is to increase the college retention and graduation rates of the participants and facilitate the process of transition from one level of higher education to the next.
- [Upward Bound](#)
Upward Bound prepares eligible high school students with preparation for post-secondary education. The program provides academic enrichment opportunities,

financial aid assistance, higher education preparation, and exposure to career opportunities.

Veterans Resource Center (VRC)

Building 9E - 1st Floor, (909) 274-4520

[Veterans](#)



Building 9E, (909)

274-4520

The VRC project established an innovative, collaborative effort to ease the transition for our student Veterans as they navigate our community college system. Today Mt. SAC continues to demonstrate both its motivation to meet the needs of Student Veterans and an ability to marshal resources to meet those needs through the VRC. The Veterans Resource Center provides wrap-around support services, including wellness and transitional assistance, academic and transfer counseling, and a space that promotes camaraderie amongst veterans, active-duty military, their families, and the campus community.

Other Departments, Programs, or Services for Students

Cashier's Office

Child Care Services

Building 70, (909) 274-4960

[Child Care Services](#)

The Mt. SAC Child Development Center offers childcare to students while attending class. We provide high quality full and part day early childhood education services to your children. Our nationally accredited program serves children ages three months through five years. After school care for kindergarteners is available as well. Parents and children must meet eligibility

requirements, and children must attend for a minimum of 3 hours per day, at least twice a week. For requirement specifications, and pricing information, contact the center directly.

Campus Safety Escort Service

Building 23, (909) 274-4233

Public Safety

Mt. San Antonio College offers a Security Escort Service from 6:30 p.m. to 10:15 p.m., Monday - Thursday. Trained personnel will escort students safely to their car. Escorts are stationed at various locations on campus and can be identified by their yellow jackets and I.D. badges. Please refer to the campus map below to identify Escort locations. Students may also request a Security Escort by calling (909) 274-4555.

Escort Location Map

Campus escort locations are indicated on the map below with a white star.

