

EPI Update for CCC Telecommunications and Technology Advisory Committee

TTAC

December 15, 2014

Gary Bird
Tim Calhoon
David Shippen



CALIFORNIA COMMUNITY COLLEGES

Education Planning Initiative



CALIFORNIA COMMUNITY COLLEGES

Presentation Learning Objectives

1. Review goals
2. Identify project risks, benefits, and progress
3. Understand product characteristics & timeframes



Mandates

Legislation

- Student Success Task Force
 - 22 Recommendations in 8 Focus Areas
- SB1456
 - Enrollment Priorities
 - Student Support Services Planning
 - Funding priorities

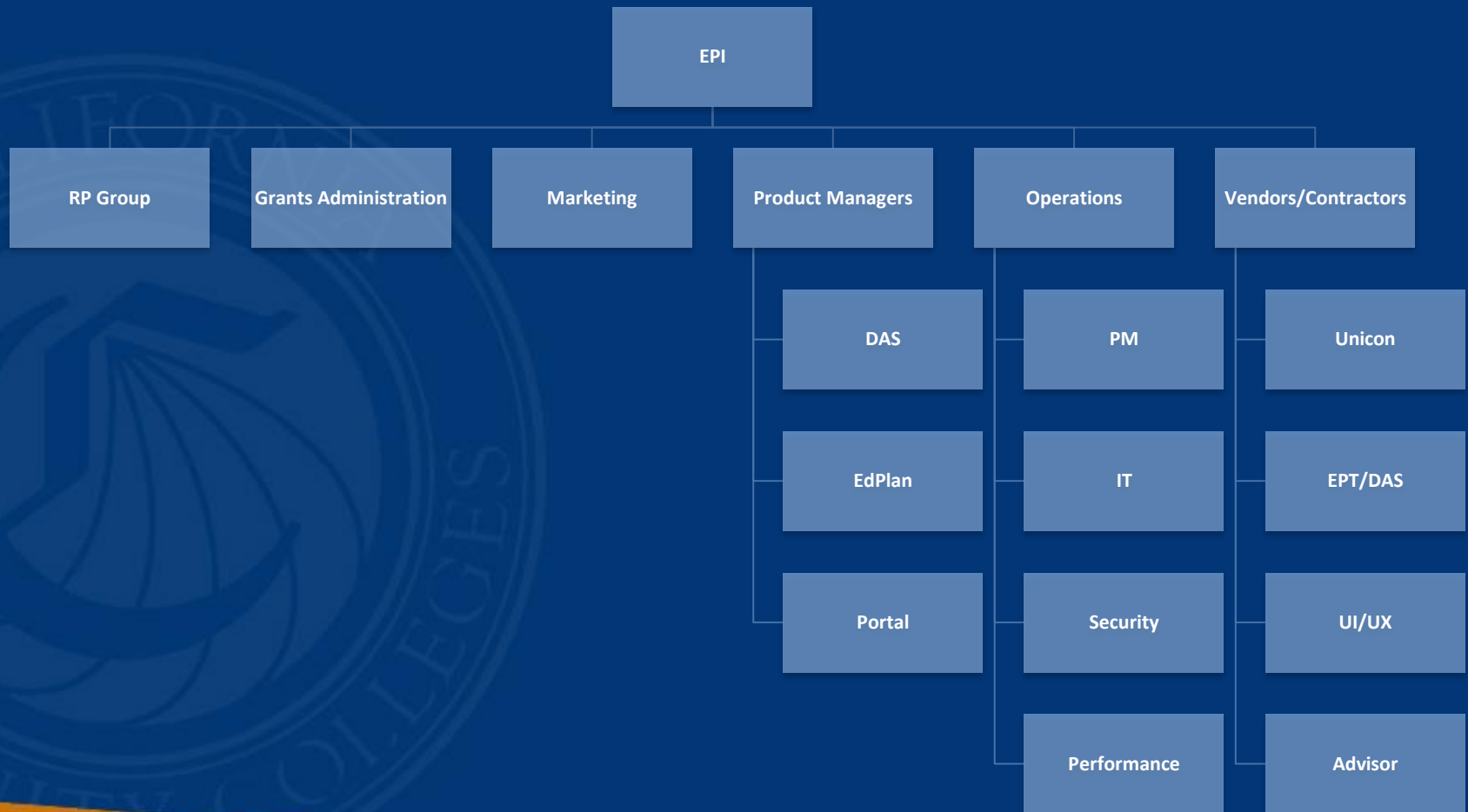


EPI Program Goals

- Help students make informed choices based on clear goals and a concrete plan
- Assist under-resourced counseling services
- Promote and support coordination between colleges, to include CSU and UC
- Support SSSP funding
- Support management solutions



CCC-TC Project Team



Challenges

Large scale problem— size, frequency, and complexity

- Many Students Take Far Too Many Courses
- Changing majors repeatedly
- Repeating courses to improve grades
- Required courses unavailable effecting Financial Aid eligibility
- Articulation problems
- Unstructured information, too many websites
- Students give up early ...



Program Risks

- Late to the dance
 - Resources available now for local solutions
 - Loss of pilot college resources
- Delayed college adoption/participation
- Contested procurement
- Delayed uptake by students
 - False assumptions, moving targets



Business Case for EPI

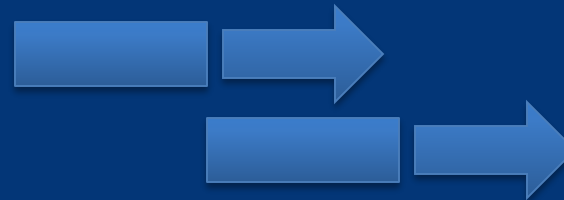
- Ongoing costs for support, maintenance
- Long term financial outlook, 50% rule
- Resource constraints
- Competition
- Broad integration, support for “system”
- Else?



Funding Outlook

Implementation

- FY13-14 6m
- FY14-15 6m



Performance based

- FY15-16 6m
- FY16-17 6m
- FY18-19 6m



Process for Developing Content

- Governance
 - Steering Committees and workgroups
 - ASCCC and Student Senate representation
- 9 Workgroups
 - 60+ stakeholders
- Vendor support
- Outreach and Public Comment



Workgroup Performance

- Score Card reporting
- Independent research activity
- Workgroup meetings
- Participation and representation
- Evolving roles

Dashboard

Career and
College
Explorer

Special
Programs

Step Fwd.
Messaging

Financial
Aid

Ed Planning

Counseling
Systems

Degree
Audit

Student
Support
Services



CALIFORNIA COMMUNITY COLLEGES

Outreach and Public Comment

- Marketing and Outreach
- Channel Management
- Newsletters, Websites
- Conferences and Events
- IdeaScale poll



Community Participation

IdeaScale polling



CALIFORNIA COMMUNITY COLLEGES

Accomplishments

- Requirements are GROWING
- Portal is BUILDING
- Procurements are MOVING
- Communities are CONNECTING



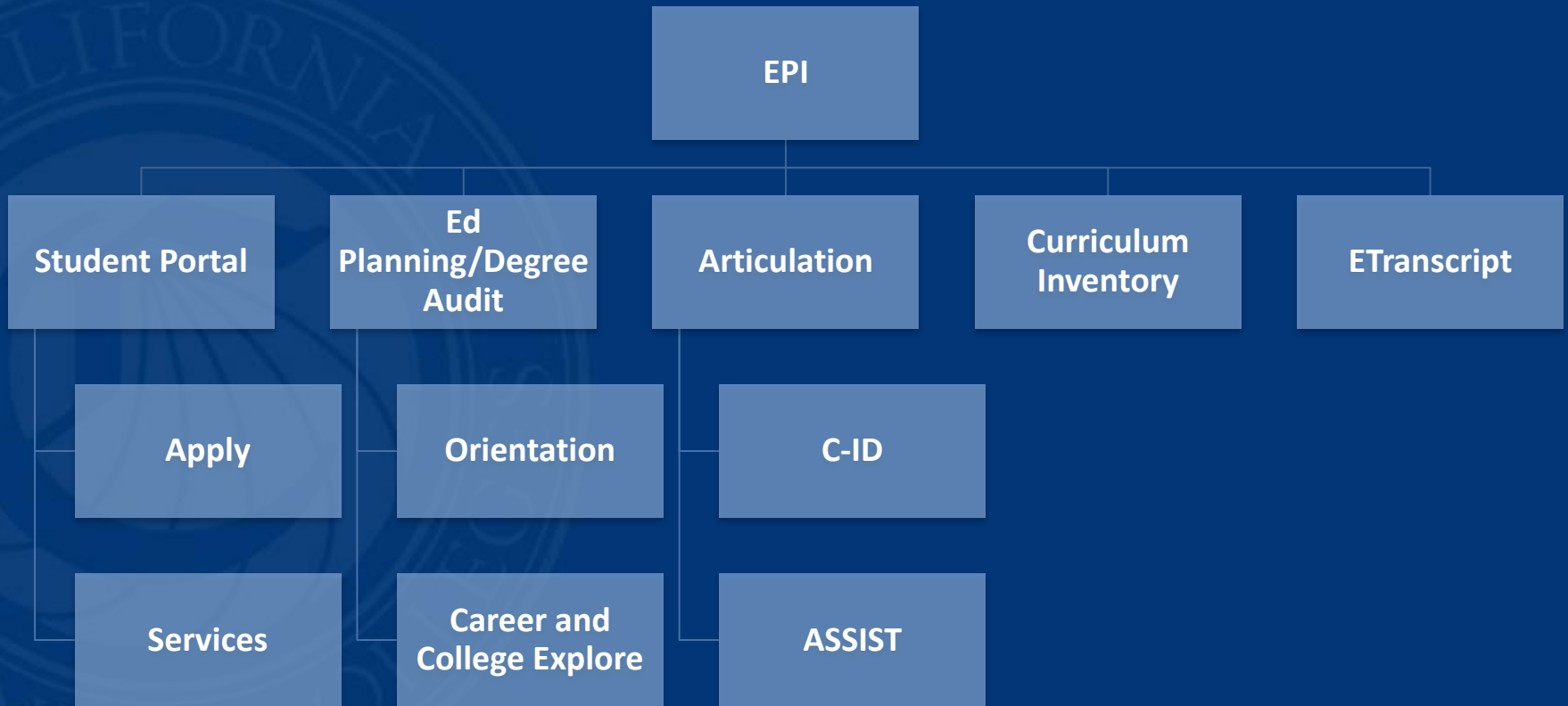
CALIFORNIA COMMUNITY COLLEGES

Product Characteristics

- Student Service Portal (SSP)
- Education Planning Tool (EPT)
- Degree Audit System (DAS)
- Orientation Tool
- College and Career Exploration Tool



Product Characteristics



Portal

- Over 200 requirements and growing
 - Persona based user stories and use cases
- Portal Release Planning and Development
 - “Yugo” for first release: Basic structure
 - Iterative 3-week “sprints” based on priority
 - Development work managed in JIRA

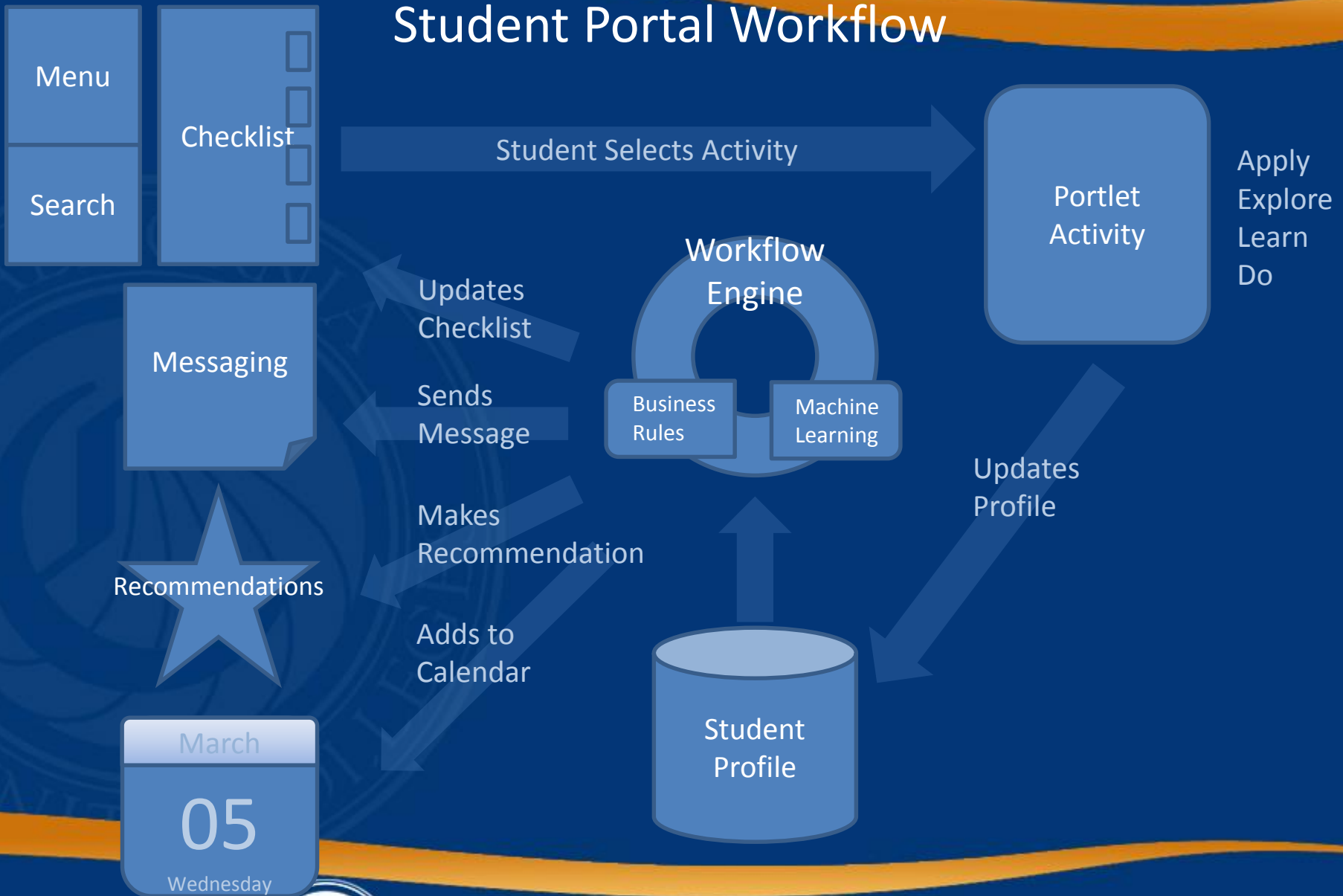


Portal Requirements

- Ability to scale
- Affordable (at scale)
- Accessible, effective UX/UI
- Mobile
- Standards Based
- Interactive prompts to access campus-based resources to keep on track




Student Portal Workflow




Student Portal - Supporting the "Structured Pathway"

Your college name here - or CCC logo
http://www.urlforsite...



Hi Norberto!

Like



Welcome to EVA - Education Virtual Assistant

Your College ▼

Select process ▼

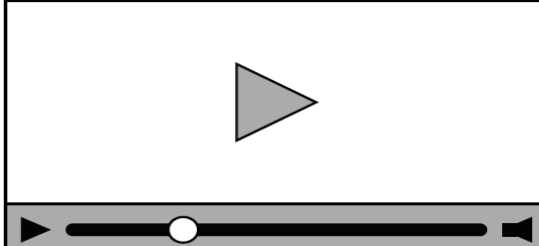
Status indicator

- Explore Careers
- Explore Colleges
- Apply for Admission
- Apply for Financial Aid
- BOG Fee Waiver
 FAFSA
 Option 3

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. ...<read more>

- Order Transcripts
- Plan Your Education
- Veterans Services
- Child Care
- Transportation & Housing

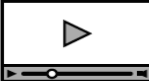
Board of Governors (BOG) Fee Waiver



Updated video from Financial Aid or students explaining what this is

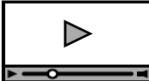
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. ...<read more>

Suggestions



[OIF Veteran Student Stories](#)


by lyricalflowcharts
7,092 views



[Quick Start for New Students](#)

by lucidchart
27,081 views

Alerts



It's been 2 weeks since you applied for admission. Apply for Financial Aid.

Snooze
Fix It

My Smart Calendar - October 2014

S	M	T	W	Th	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Message Center

10:00 AM Oct 3 14 - Join our study group?

12:00 PM Oct 7 14 - Career fair in quad!

3:15 PM Oct 6 14 - Counseling Room 16

CALIFORNIA COMMUNITY COLLEGES

ZOT!PORTAL UNIVERSITY OF CALIFORNIA - IRVINE

Home | Portlet Manager | Site Map | WebMail | Help | Logout

Welcome | Academics | Finances | Campus Life | Alumni | Staff Tools | My Stuff | Admin Tools

May 13, 2010 N. Erik Alexander Olsson

Customize | Add Content | Edit Tab | Select Skin | Add tab

My Checklist

<< May >>

- Apply for Housing
- Parent Info Form
- Verify Address
- Register for SPOP
- Financial Aid Docs
- Submit SIR
- Verify Address
- Zot Start

Apply for On-Campus Housing after submitting your SIR

Completed Jan 21, 2010.

Access your housing application through Admissions website. Complete no later than 4:30 PM, May 1, 2009.
<http://www.admissions.uci.edu>

- WebMail
- EEE
- WebReg
- WebSOC
- Housing
- Financial Aid
- Printable List

My Housing

+ View your Campus Mailing Address

Housing Account Status: Current
 Check ZotAccount Online for details. Questions? Email shac@uci.edu or call (949) 824-3333.

Online Resources:
[Campus Village Work Order](#)
www.housing.uci.edu

Campus Organizations

Category: All Organizations

Search:

1 2 3 4 ... 48 49 50 51 (last)
 = previous [next](#) Show 10 per page

Organization	Category
100 Black College Women of UCI	Social / Support
A.B.C. (Anteater Book Club)	Recreation
Accounting Association	Academic / Honors
Acrobatics Everyday	Performance/Entertainment
Act for Armenia	Service
Active Minds at UCI	Special Interest / Other
Afghanistan Development Project (ADP)	International



Portal – Messaging Students

Apply for Admission
Order Transcripts
Education Planning
Orientation
Financial Aid
Time Management
Transportation
Child Care
Test Anxiety
Substance Abuse
Food Assistance
Academic
counseling/advising
Basic skills (reading,
writing, math)
CalWorks
Career planning
Counseling - personal

DSPS - Disabled
Student Programs
and Services
EOPS - Extended
Opportunity
Programs and
Services
ESL - English as a
Second Language
Health services
Housing information
Employment
assistance
Online classes
Re-entry program
(after 5 years out)
Scholarship
information

Student government
Testing, assessment
Transfer information
Tutoring services
Veteran's services
Athletics
Foster Youth
TANF, SSI, or General
Assistance
Dream Act
LGBT
...



CALIFORNIA COMMUNITY COLLEGES

Alternate Paths to Portlets

- System-wide / College Branded Portal
 - Student Signs into OpenCCC or College Account
 - Access via Menu, Checklist, Search
- Existing College Portal
 - Student Signs into College Account
 - System-wide portlets integrated into college's portal
 - Access system-wide portlets from links within colleges portal



Education Planning Tool/ Degree Audit System

- Provide online planning and guidance services
- Support all colleges
 - With or without existing education planning tools/
degree audit systems
 - Low cost/no cost system
- RFP Education Planning/Degree Audit



Education Planning Tool/Degree Audit System

10 pilot colleges

City College San Francisco

El Camino College

Fullerton College

Mt. San Jacinto College

Santa Rosa Junior College

Crafton Hills College

Fresno City College

Los Medanos College

Santa Barbara City College

Victor Valley College



CALIFORNIA COMMUNITY COLLEGES

Support Services

- Professional Development
 - Design will start in February
 - Leverage our education assets!
- User Support
 - Helpdesk and user support tools
- Performance Indicators
 - Feedback loop supporting tuning



Pilot and Implementation

- Close coordination with pilot colleges
 - Iterative development
 - Integration with college systems
 - Pilot feedback drives R.1
 - Baseline studies
- Support and quality is “built in”



Release Timeline

Function	Q3 14-15 Jan - Mar	Q4 14-15 Apr - Jun	Q1 15-16 Jul - Sep	Q2 15-16 Oct - Dec	Q3 15-16 Jan - Mar	Q4 15-16 Apr - Jun
EdPlan/DAS						
RFP						
Implement						
Pilot						
Release						
Portal						
Implement						
Release						



Procurement Status & Planning

- Portal Software Development Awarded, Start-up
- Ed Planning / Degree Audit Drafting
- Online Orientation Drafting
- User Interface / Experience Not needed
- Self Assessment/ Career Explore Requirements
- eTranscript California 2.0 DevUp Next

RFP  **365**



CALIFORNIA COMMUNITY COLLEGES



C-ID

- In operation on our servers: Test and Production
- Support tracking established (ZenDesk)
- CCC TC support team getting acclimated and addressing priorities
- Continued Development with re-write on horizon
- C-ID to update ASSIST for CCC-CCC Articulation
 - Requirements review for web services integration 11/17 to inform ASSIST NextGen



CCCCO Curriculum Inventory

- Problems
 - Does not integrate with Curricunet (copy/paste)
 - Data integrity / validation checking is very weak
- Actions
 - Develop a data dictionary
 - Further requirements gathering
 - Decide: Revise or Replace



CCC Curriculum Inventory



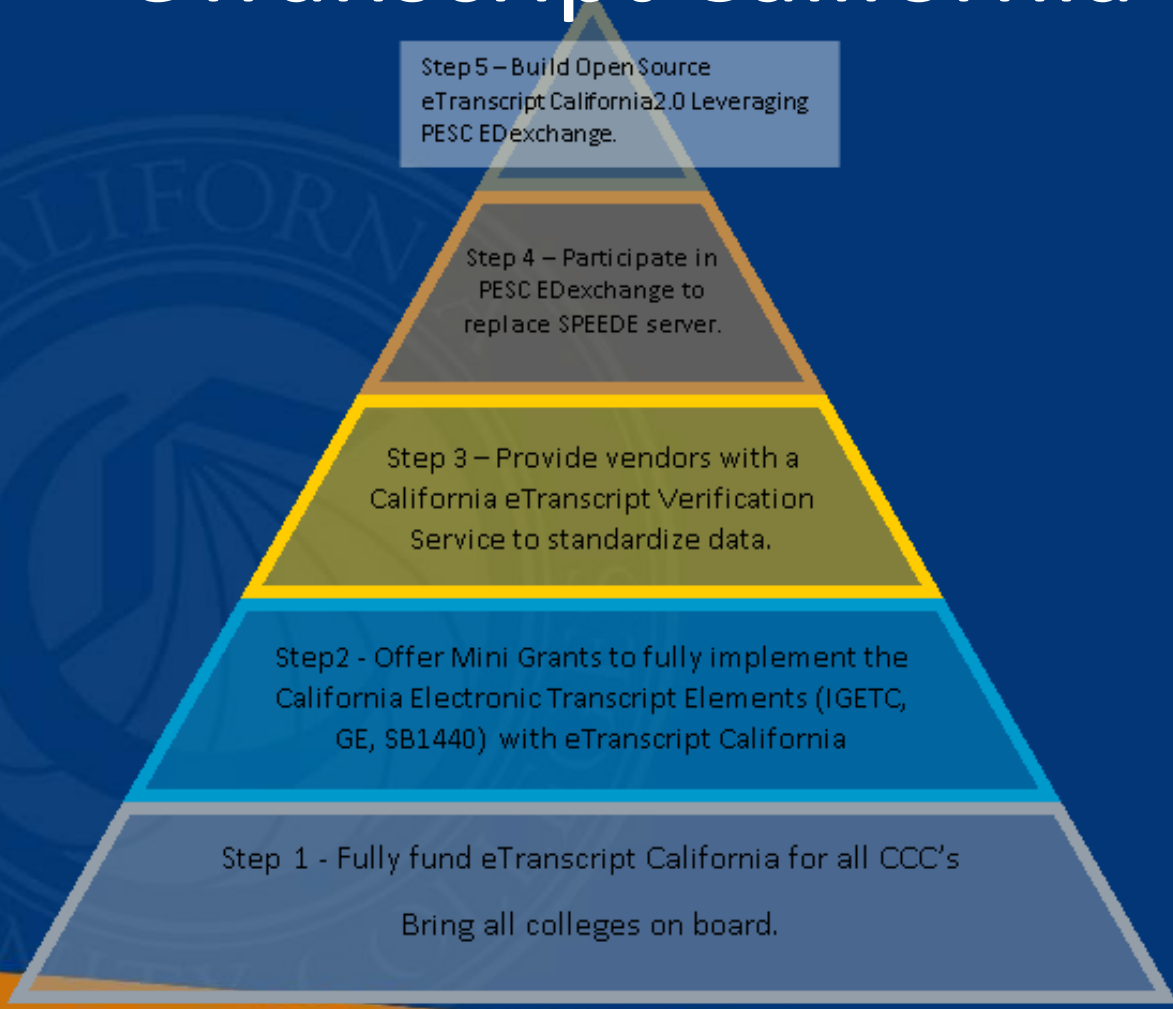
CALIFORNIA COMMUNITY COLLEGES

ASSIST 2.0 “Next Gen”

- Development continues
- Met with Ellucian to define web services requirements
- C-ID – ASSIST integration: web services requirements reviewed



eTranscript California



STATUS

RFP for Developer

Underway

RFP for Developer

NOW

DONE



Next Steps

- UX/UI architecture
- EPT-DAS vendor selection/onboarding
- Marketing Plan
- Pilot Planning



Thank You!

www.cccedplan.org



CALIFORNIA COMMUNITY COLLEGES