## Mt. San Antonio College Information Technology Advisory Committee Group Memory May 1, 2023

| Denise Bailey   | Katie Datko X   | Anthony Moore X      | Guest: Monica Cantu-Chan X |
|-----------------|-----------------|----------------------|----------------------------|
| George Bradshaw | Angelic Davis X | Joe Vasquez X        | Guest: Chris Schroeder X   |
| Michael Carr X  | Yvette Garcia X | John Uy              | Guest: Eric Turner X       |
| Deyi Chen       | Mary McGuire X  | Vacant – Faculty DL  | Guest:                     |
| Kelly Coreas    | Jaishri Mehta   | Vacant – Faculty SCE | Kate Morales (Notes) X     |

| ITEM            | DISCUSSION/COMMENTS   | ACTION/OUTCOME               |
|-----------------|---|------------------------------|
| 1. Welcome      | Anthony welcomed everyone to the meeting.                             | Information only.            |
| 2. Review March | The March 2023 memory was reviewed and approved.                      | The memory will be posted to |
| 2023 Memory     |   | the <u>ITAC website</u> .    |
| 3. New Campus   | Eric Turner demonstrated the new campus map wayfinding feature.       | The map is available at      |
| Map Feature:    | From the online map, select wayfinding and use the pins to indicate   | http://www.mtsac.edu/maps.   |
| Wayfinding      | where you are going. The map will draw the best route and provide     |                              |
|                 | directions. There is also an option to select only accessible routes. |                              |
|                 | Mt. SAC is now a beta tester with the map vendor and will be testing  |                              |
|                 | new features such as audio options soon.                              |                              |
| 4. Project      | Monica reviewed the project prioritization criteria list and scoring  |                              |
| Prioritization  | document. Project proposals would be scored quarterly to start, and   | 00                           |
| Process         | then maybe once a year. IT would bring the project list to ITAC for   | Anthony.                     |
|                 | review and then to President's Cabinet. Monica shared that IT has     |                              |
|                 | about 209 open projects, but this will change when the criteria to    |                              |
|                 | define a project are refined to large-scale requests that take        |                              |
|                 | significant resources and time.                                       |                              |
|                 | Mary asked how this process might affect faculty and that the impact  |                              |
|                 | of technology on faculty can make a process harder rather than        |                              |
|                 | easier like how Chrome River changed the travel process. Michael      |                              |

|     | ITEM   | DISCUSSION/COMMENTS  | ACTION/OUTCOME  |  |  |
|-----|--|--|---|--|--|
|     |  | clarified that most academic requests will continue to be handled<br>through the Help Desk and local division technicians.<br>Angelic shared that the Purchasing and IT departments work closely<br>together about new software purchases. IT shared a list of known<br>software vendors with Purchasing to assist with identifying items IT<br>is already aware of and may support. This list will be sent to ITAC. |   |  |  |
| 5.  | AI Discussion  | This item will be brought back at a future meeting.  | Information only.   |  |  |
| 6.  | Multi-Factor<br>Authentication<br>(MFA)  | Chris demonstrated the multi-factor authentication system and<br>explained which systems will be targeted for implementation in<br>phase I.  | Information only.   |  |  |
| 7.  | Remote Support<br>Tool   | Michael and Lee will share the information about the remote support tool evaluation project via email with ITAC.   | Request for evaluation team<br>members sent via email to<br>ITAC. |  |  |
| 8.  | ITAC Goals<br>Report   | The draft report was shared with ITAC. Please send edits or suggestions to Anthony. This item will be on the next ITAC agenda.   | The goals report is due June<br>9.                                |  |  |
| 9.  | Other Items  | The June meeting will be rescheduled.  | Meeting rescheduled to May 30 at 2:00 pm                          |  |  |
| IIC | Accreditation Standards<br>IIC: Student Support Services<br>IIIC: Technology Resources |  |   |  |  |