

Fall 2021 EOPS/CARE Advisory Committee Meeting



October 26th, 2021

# Agenda

- I. Welcome & Introductions
- II. EOPS/CARE Outcomes
- III. CARE Program
- IV. Student Panel
- V. Peer Navigator Program
- VI. EOPS & CARE Mutual Responsibility Agreement (MRA)
- VII. Committee Announce ments
- VIII. Closing Remarks



# EOPS/CARE Program



### **PERSISTENCE:**

- 88% percent of EOPS/CARE students persisted from Fall 2020 to Spring 2021.
- 86% percent of EOPS/CARE students persisted from Spring 2021 to Fall 2021.
  - 136 students who were enrolled in Spring 2021 did NOT enroll for classes during the Fall 2021 semester



• **RETENTION** (defined as the percentage of students who enrolled and earned a grade)

Term	EOPS/CARE students	General Mt. SAC students	
Fall 2020	98%	97%	
Spring 2021	99%	99%	

\* Retention count is number of enrollments with grade of A,B,C,D,F,P,NP,I\*,IPP,INP,FW



• SUCCESS RATE: The success rate for EOPS students taking degree applicable courses.

Term	EOPS/CARE students	General Mt. SAC students	
Fall 2020	87%	83%	
Spring 2021	88%	86%	

\* Success count is number of enrollments with grade of A,B,C,P,IA,IB,IC,IPP



### NUMBER OF EOPS/CARE STUDENTS SERVED:

Academic Year	EOPS	CARE	Total
2021-2022			
2020-2021	1,323	86	1,409
2019-2020	1,406	93	1,499
2018-2019	1,303	89	1,392
2017-2018	1,293	84	1,377
2016-2017	1,015	72	1,087



### **GOAL Completion:**

- 185 EOPS/CARE students obtained an associate degree.
- 251 EOPS/CARE students participated in Grad Fest.
- 246 EOPS/CARE students earned their certificate, degree, and/or transferred for 2019-20.



# Current Internal Conditions Impacting EOPS/CARE students

- During the Fall 2021, Mt. SAC required students taking IN PERSON classes to either upload vaccination record to CLEARED or submit to weekly testing.
- Students not "CLEARED" by October 8th were dropped from there in person classes.
  - 17 students were impacted
  - > 1 student was wrongfully dropped
  - 8 students were dropped from all their classes
  - 8 students continued enrolled in at least one class
- For Winter/Spring 2022, Mt. SAC will be requiring students taking IN PERSON classes to be vaccinated and upload their records (unless they have a religious/health exception.)

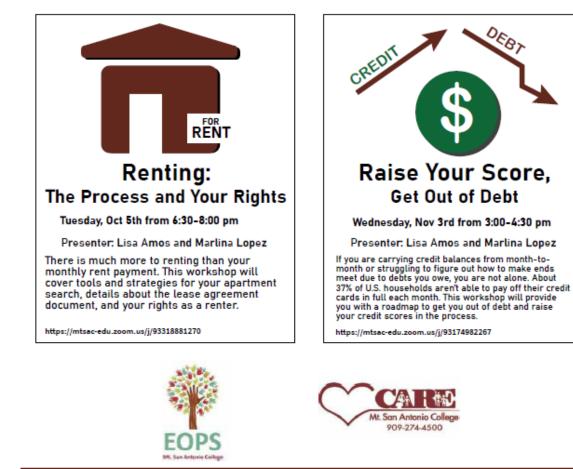
# CARE Program Update

68 served CARE students

4 Pending Orientation 11 Removed for Not Enrolling

4 Removed for completing over 70 DAU 1 Removed for no longer receiving Cash Aid





# Mountie Money Management Center Workshops



A Project of the Title V grant: Creating an Equity Minded Camp Culture to Improve Student Outco https://www.mtsac.edu/titlev/



Pin the MMMC Hub tile to your Canvasdashboard. Click on the link below to enroll today ! https://mtsac.instructure.com/enroll/49JE39

To request reasonable disability related

## Soroptomist International Live Your Dream Application Workshops

Students have the option to get individualized support with Maria and/or Chapter members after the application workshop.







### MT. SAC EOPS/CARE 2021 SOROPTOMIST LIVE YOUR DREAM AWARD APPLICATION WORKSHOP

Soroptimist's Live Your Dream Awards program is a unique education award for women who provide the primary financial support for their families. The Live Your Dream Awards give women the resources they need to improve their education, skills and employment prospects. Come to this workshop to learn how to apply.

### DATE & TIME

Friday 9/10 @ 10:00 AM - Facilitator: Puente Hills Chapter Monday 9/20 @ 10:00 AM- Facilitator: OC Collaborative Thursday 10/7 @ 10:00 AM -Facilitator: OC Collaborative Tuesday 10/19 @ 01:00 PM - Facilitator: OC Collaborative

> Students RSVP here: https://bit.ly/lyd2021

If you have questions or need disability – related accommodations or services such as sign language interpreter please contact the EOPS/CARE Program, at (909) 274-6298 at least 5 days in advance of workshop. This workshop will be 1.5 hours long.



- Donations came from Rise Up Creatively (riseupcreatively.or g) and Mt. SAC staff members
- 34 students signed up
- Open to all EOPS, CARE, CalWORKs students

EOPS, CARE and CalWORKs invites you! Dates: October 11-15, 2021 Check in: 96 EOPS and CARE desk FREE baby diapers (up to 14 Ubs.) and gently used baby clothes available!





Questions? Contact Maria Hernandez Figueroa email: mhernandeztigueroa@mtsac.edu phone (909) 274-6298





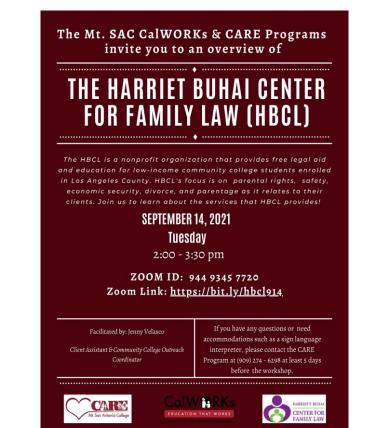








EOPS/CARE & CalWORKs Mountie Baby Pop Up October 11-15, 2021



### Mt. San Antonio College CalWORKs & CARE Program Workshop **CUSTODY AND VISITATION**

Join us and the Harriet Buhai Center for Family Law (HBCL) to learn about the basic laws regarding custody and visitation and how to prepare for court.

### Tuesday, September 28, 2021 3:00-4:30 PM

### Zoom ID: 963 0578 5954 Zoom Link: https://bit.ly/hbcl0928

### Facilitated by Jenny Velasco

### HBCL Client Assistant & Community College Outreach Coordinator

The HBCL is a nonprofit organization that provides free legal aid and education for low-income community college students enrolled in Los Angeles County. HBCL's focus is on parental rights, safety, economic security, divorce, and parentage as it relates to their clients.

If you have any questions or need accommodations such as a sign language interpreter, please contact the CARE Program at (909) 274 - 6298 at least 5 days before the workshop.





### Mt . San Antonio College CalWORKs and CARE Program Workshop DOMESTIC VIOLENCE

Join us and the Harriet Buhai Center for Family Law (HBCL) for this workshop which identifies the various types of domestic violence and how to get legal help and resources.

### Wednesday, October 13, 2021 2:00 - 3:30 PM

Zoom ID: 948 8532 0428 Zoom Link: <u>https://bit.ly/hbcl1013</u>

Facilitated by Jenny Velasco BCL Client Assistant & Community College Outreach Coordinato

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# Harriet Buhai Center for Family Law Workshops

# Harriet Buhai Center for Family Law Workshops

- Each workshop includes an attorney and Jenny.
- Student schedule an appoint with me for a legal referral.
- 5 referrals to date

### Mt. San Antonio College CalWORKs & CARE Programs Workshop HOW DOMESTIC VIOLENCE AFFECTS CHILDREN AND GUSTODY

oin us and the harriet Buhai Center for Family Law (HBCL) for thi workshop that taiks about the effects of violence in a family on children and what can happen in court

### Wednesday, November 17, 2021 2:00 - 3:30 PM

Zoom ID: 944 8893 5613 Zoom Link: <u>https://bit.ly/hbcl1117</u>

Facilitated by Jenny Velasco Client Assistant & Community College Outreach Coordinator he HBCL is a nonprofit organization that provides free legal aid and education for -income community college students enrolled in Los Angeles County. HBCL's focus on parental rights, safety, economic security, divorce, and parentage as it relates to their clients.

t have any questions or need accommodations such as a sign language interpreter, please co the CARE Program at (909) 274 - 6298 at least 5 days before the workshop.



### Mt. San Antonio College CalWORKs & CARE Program Workshop **RESTRAINING ORDERS**

Join us and the Harriet Buhai Center for Family Law (HBCL) for this workshop which provides details of how to get a restraining order and how to prepare for court.

### Tuesday, November 9, 2021 2:00 -3:30 PM

Zoom ID: 931 0546 3759 Zoom Link: <u>https://bit.ly/hbcl1109</u>

Facilitated by Jenny Velasco Client Assistant & Community College Outreach Coordinator

the HBCL is a nonprofit organization that provides free legal aid and education for low-income community college students enrolled in Los Angeles County. HBCL's focus is on parental rights, safety, economic security, divorce, and parentage as it relates to their clients.

If you have any questions or need accommodations such as a sign language interpreter, please contact th CARE Program at (909) 274 - 6298 at least 5 days before the workshop.



Mt. San Antonio Col MT. SAC

25th Annual CARE Adopt A Family Program

The CARE Adopt-A-Family Program pairs eligible CARE families with individuals from the campus and surrounding community who provide gifts for the holiday season.



# 25th Annual CARE Adopt A Family Program

1) Students must submit a completed form by **November 12, 2021**. Late submissions may be submitted but fulfillment is not guaranteed.

2) Students must be enrolled in at least 1 unit in order to participate.

3) Students should not request exorbitant gift items (For example: Playstation 4, X-Box 360, iPad, iPod, iPhone, Disneyland Annual Passes, car, etc). We ask that they try to stay within the \$25-\$35 range per gift.

4) Students should list children (**under the age of 18**) for whom you are the legally responsible parent or guardian. We ask that they do not list children of relatives or friends.

5) The pick-up date will be on **no later than the week after finals or as soon as your gifts are ready**. Pick up will be at Mt. SAC. More details to follow.

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• SIGN UP FORM: <u>https://bit.ly/careholiday2021</u>

### 25th annual care Adopta Family

HOLIDAY PROGRAM

Help us bring joy and cheer to CARE students and their families. This initiative aims to provide comfort and relief to single-parent households.



Financial donations can be made directly at the Mt. SAC Foundation website by clicking on the button here and selecting the CARE Adopt a Family Fund. If you would like to Adopt a Family, contact the CARE Coordinator, Maria H. Figueroa

Email:mhernandezfigueroa@mtsac.edu Phone: (909) 274-6298

# WAYS TO SUPPORT

### **Option 1: Make a monetary donation to our CARE Adopt-A-Family Fund**

Donations can be made online through the Mt. SAC Foundation website. The CARE team will purchase all the wish list items for our families and ensure that they are received. To support this initiative in this manner, individuals can make a gift at the Mt. SAC Foundation website: <u>https://www.mtsacfoundation.org/donation-pages/student-</u> <u>services</u>

They may designate your gift to the **"CARE Adopt A Family Fund."** All gifts made to the Mt. SAC Foundation are tax-deductible.

### **Option 2: Adopt a Family**

Individuals can request a wish list from us and purchase the gifts themselves. They can contact us and we will send them as many families as you would like to adopt as well as the timeline for on campus gift drop off.

### **Option 3: Donate Gift Wrap Supplies**

We like to provide CARE students with gift wrap supplies so that they can wrap the gifts for their children. Individuals can contact us if they would like to coordinate their donation of gift wrap, clear tape, tissue, or/and any items that can be helpful for gift wrapping. **SAVE THE DATE** April 8, 2022

CARE & CalWORKs Parent Institute: Make it Happen! The Parent Institute, hosted by CalWORKs and CARE is a daylong interactive and inclusive learning experience for Mt. SAC's parenting students.

The Parent Institute is designed to empower students to embrace their identities as parents, their ability to succeed and to reach their educational goals.

Participants will engage in a social learning environment, which fosters effective parenting skills, promotes effective use of resources, and leads to a journey of self-discovery.

This experience will include workshops, communitybuilding activities, a resource fair, and motivational speakers.

# Student Panel

# OUR JOB IS TO CREATE ROOMS FILLED WITH STUDENTS' VOICES.

# NOT BE THE MAIN VOICE.

-PERNILLE RIPP

# Kimberly Yerena, EOPS/CARE

Gio Kingsbury, EOPS

Amada Flores, EOPS

# Panelist Question 1







What is your name?

What is your major?

How long have you been participating in EOPS and/or CARE?

# Panelist Question 2

What has your experience in EOPS and/or CARE been like?



# What is your favorite thing about Mt. SAC?

Peer Navigator Program Update



# Peer Navigators Program

### Who are Peer Navigators?

Peer Navigators are student leaders who provide one-on-one support and direction about college life inside and outside of the classroom. Peer Navigators are assigned to first-year students and serve as role models, allies, and advocates for first-year students.

### A Peer Navigator is:

- A confidant, guide, academic resource, coach, role model, and friend.
- Knowledgeable about campus resources, policies, and culture.
- Willing to share information, experiences, and accomplishments in a non-competitive way.
- Open, understanding, and approachable.
- Entrusted with facilitating the care, support, and learning of new students.



# Peer Navigators Spring 2021 Pilot Program

### **Outputs – Products of Activities**

- Implementation of curriculum .
- Peer Educators Meetings and Peer Navigators Meetings that incorporate professional guidance, trainings, activities, curriculum, and discussion.
- Peer Navigators Spring 2021 Mentees (>236) & Fall 2021 Mentees (>349).
- At least 15 hours are provided to each Peer Navigator to support our EOPS daily operation
- Mentor/mentee are satisfied with the mentoring relationship
- On-Going promotional items based on Social Media (Instagram), Canvas & Marketing Flyers
- Peer Navigator Lead Events (Welcome Back Event, 2<sup>nd</sup> Group Counseling Contacts, Campus Tours)

# Peer Navigators Spring 2021 Pilot Program

# Outcomes – Spring 2021

- Spring Cohort Mentees (236) average GPA was at least a 3.2 or higher and on average completed at least 9 units.
- Spring Cohort Mentees (236) average units enrolled 14 and units completed 9 units
- Spring Cohort Mentees (234) 99% of student completed a minimum of 1 contact or more during Spring 2021 semester.
- Peer Navigators mentees completed three counseling contacts in Spring 2021 was 82% (193)
- Peer Navigators mentees retention rate in Spring 2021 was 85% (201)
- Peer Navigators on Spring 2021 on average completed 12 units & with an average 3.6 GPA

# Peer Navigator - 2<sup>nd</sup> Group Counseling Contacts



Monday, October 11, 2021 - Audrey & Hector Sanchez	9:00 - 10:00a
Tuesday, October 12, 2021 - Jasmine & Hector Sanchez	12:30 - 1:30p
Tuesday, October 12, 2021 - Danny & Urias Garcia	3:00 - 4:00p
Wednesday, October 13, 2021 - An & Selene Roman	11:30 - 12:30a
Thursday, October 14, 2021 - Danny & Hector Sanchez	10:00 - 11:00a
Friday, October 15, 2021 - Carlos & Luzolo Luzombe	11:30 - 12:30p
Friday, October 15, 2021 - Jasmine & Tony Rivas	2:30 - 3:30p

To schedule, your Peer Navigator & Counselor Group 2nd Contact call the EOPS Office at (909) 274 - 4500.



**EOPS/CARE** Presents Peer Navigator Counselor Group 2nd Contact

EOPS/CARE Student Group Contact Eligibility:

- You must have met with an EOPS Counselor for 1st contact

- You do not have any academic or personal pressing questions

### DATE

### TIME

Monday, October 4, 2021 - Audrey & Urias Garcia	9:00 - 10:00a
Friday, October 8, 2021 - Jasmine & Luzolo Luzombe	11:00 - 12:00p
Friday, October 8, 2021 - Danny & Carolyn Lake-Bain	12:30 - 1:30p
Friday, October 8, 2021 - Audrey & Tony Rivas	2:00 - 3:00p
Friday, October 8, 2021 - Jasmine & Narineh Karimian	3:00 - 4:00p

To schedule, your Peer Navigator & Counselor Group 2nd Contact call the EOPS Office at (909) 274 - 4500.

# Peer Navigators Campus Tours

Tuesday 10/5/2021 3:00 - 4:00PM

CENTERS TOUR

IUTORING.

\*

EOPS/CARE

NAVI ("AI

Please bring water and wear comfortable shoes because this is a walking tour :)



### Tutoring center's fall hours and contact information

WRITING CENTER Monday - Thursday, 9am - 9pm; Friday, 8am - 5pm; Sunday, 12pm - 5pm (909) 274-5325 / writingcenter@mtsac.edu STEM CENTER Monday - Thursday, 9am - 8pm; Friday, 9am - 5pm (909) 274-5686 / stememtsac.edu ASAC Monday - Thursday, 9am - 7pm; Friday - Saturday, 9am - 4pm (909) 274-4300 / asac@mtsac.edu **EOPS/CARE TUTORING CENTER** Monday - Friday, 9am - 5pm (909) 274-4690 / hbuiamtsac.edu MARC Monday - Thursday, 8:30am - 7:00pm; Friday, 8:30am - 2:00pm (909) 274-5014 / marcsemtsac.edu

\*

# Peer Navigator Gampus Tours

Become familiar with all the important services on campus: Your Peer Navigators will guide you through a tour on the campus.

> Monday, August 30th 11:00 - 12:00 pm Tuesday, October 5th 3:00 - 4:00 pm Tuesday, November 2nd 3:00 - 4:00 pm

### Meeting Location: EOPS/CARE Department Lobby (9B) Recommended for all EOPS/CARE Students.

If you need disability-related accommodations or services such as a sign language interpreter, note-taker, or captioning, please contact the EOPS/CARE Program, at (909) 274 - 4653 at least 5 days in advance of the event, workshop, or meeting.

# Peer Navigators Welcome Back BBQ

### EOPS/CARE [III] BBQ SMOKEHOUSE

### MORNING AGENDA

CHECK-IN at 9C Stage Patio	8:30 AM-9:00 AM
OPENING & WELCOME at 9C Stage	9:00 AM-9:10 AM
CAMPUS TOURS Led by Peer Navigators	9:15 AM-10:00 AM
COMMUNITY BUILDING at Kerr's Corner	10:05 AM-10:50 AM
REFLECTION & COUNSELORS PANEL at 9C Stage	10:55 AM-11:45 AM
LUNCH & CHECK-OUT Connect with your EOPS/CARE community	11:45 AM-1:00 PM
LUNCH MENU	REMINDERS

10	TP.	TAT	IN	F	D	C
		TAT.	T T V	<b>1</b>	- <b>T</b>	

FREE

FREE

BURGERS/VEGGIE BURGERS ettuce, Sliced Tomatoes, Dill Pickles, O 1p, Mustard, and Mayonnaise	FREE Inions,	KEEP YOUR FACE MASKS ON Please wear it at all time indoors and outdo If you lose it, let us know. We have plenty!
DOGS , Onions, Ketchup, and Mustard	FREE	STAY HYDRATED Drink your fluids! We provide bottled wate
ERTS & BEVERAGES es and Brownies, Lemonade, and Iced 7	FREE Tea	GRAB YOUR GOODIE BAGS EOPS/CARE Check-in folder and swag bag

Leaf L Ketchi HOT Relish DESS



### EOPS/CARE BBQ SMOKEHOUSE

### AFTERNOON AGENDA

CHECK-IN & LUNCH Connect with your EOPS/CARE community	11:30 AM-1:00 PM
OPENING & WELCOME at 9C Stage	1:00 PM-1:10 PM
CAMPUS TOURS Led by Peer Navigators	1:15 PM-2:00 PM
COMMUNITY BUILDING at Kerr's Corner	2:05 PM-2:50 PM
REFLECTION & COUNSELORS PANEL at 9C Stage	2:55 PM-3:40 PM
CHECK-OUT at 9C Stage	3:45 PM-4:00 PM

### LUNCH MENU

### REMINDERS

HAMBURGERS/VEGGIE BURGERS Leaf Lettuce, Sliced Tomatoes, Dill Pickles, Ketchup, Mustard, and Mayonnaise	FREE Onions,	1
HOT DOGS Relish, Onions, Ketchup, and Mustard	FREE	1
DESSERTS & BEVERAGES	FREE	(
Cookies and Brownies, Lemonade, and Ice	l Tea	1

KEEP YOUR FACE MASKS ON Please wear it at all time indoors and outdoors. If you lose it, let us know. We have plenty!	FREE
STAY HYDRATED Drink your fluids! We provide bottled water!	FREE
GRAB YOUR GOODIE BAGS EOPS/CARE Check-in folder and swag bags!	FREE

# Peer Navigators Welcome Back BBQ

# Reunited & Reignited: A Welcome Back BBQ

# Peer Navigators: Trick or Treat & Social Event

### Trick or Treat OCTOBER 25-20TH AT OR FRONT DESK TO COLLECT YOLR HALLOVEEN GOOD E BAGS

**EOPS/CARE INVITES** 

YOU TO

Located in Building 9B, First Floor.

\*Make sure you are "cleared" by Cleared4 or complete the Visitor Health Check form to come to campus.\* (<u>https://www.mtsac.edu/health/visitorscreen.html</u>)

For any questions, please email eops@mtsac.edu.

Total of 40 students RSVP

26 students got credit for 2<sup>nd</sup> Contact 19 students for the Social Event WVIVES VOU VO...

ALLOWEEN SOCIAL EVENT OCTOBER 25TH Located in Building 9C Stage

Open to students who met with their counselors for their 1st contact. Students who have completed their 2nd contact can join

us for the social.

Lunch will be served at the end of the social event. \*Make sure you are "cleared" by Cleared4 to attend.\* Register at <u>https://bit.ly/3FyBFnt</u>

For any questions, please email eops@mtsac.edu

# Peer Navigators Training



# Feedback Needed

# EOPS Mutual Responsibility Agreement

### • EOPS Mutual Responsibility Agreement:

### https://app.smartsheet.com/b/form/d0467b78ccfd4aadb8512350a282630a

- Add enrollment in credit courses for each Fall and Spring semester at Mt. San Antonio College to remain in good standing with the EOPS Program as a requirement
- Add Must be Enrolled in credit courses at Mt. San Antion College to Student Responsibilities on the Mt. SAC/EOPS Website
- Work with IT to confirm a copy of the EOPS Mutual Responsibility Agreement is sent to each student after they submit
- Email EOPS MRA to each active EOPS/CARE Student each semester to remind them of student responsibilities as it relates to remaining in good standing with the program
- Student Progress
- Review #6 on MRA: 6. Follow and adhere to Mt. SAC's "Standards of Conduct."
  - Maintain respectful demeanor with EOPS/CARE & Mt. San Antonio's faculty and staff members

### Feedback from Advisory Committee:

# CARE Mutual Responsibility Agreement

https://app.smartsheet.com/b/form/41cbc0d9446245138a09dc1d33e02423

- Point 4 Apply for Financial Aid every year and address any financial aid flags to the best of my ability.
- Remove Point 6 and Replace with "Must submit Verification of Benefits and Single Head of Household Status from the county every spring and fall semesters."
- Point 8 Get approval of Consult with an EOPS/CARE Counselor when dropping any classes.
- Point 10 Use the EOPS/CARE book and supply voucher support ONLY if you are not eligible to participate in ancillary services through the Mt. SAC CalWORKs office to prevent welfare fraud.

Feedback from Advisory Committee:

# Committee Announcements

# Cal Poly Pomona Update

Campus currently hybrid and has <u>Safer Return to Campus</u> website dedicated to campus community

### > Campus tours are being offered to HS seniors & transfers

If you would like a campus tour, please visit <u>Official Campus Tours</u> or you may also click on <u>Request an Outreach Representative</u>. Due to the ongoing COVID-19 pandemic and health and safety recommendations, Outreach, Retention, & Educational Partnerships is limiting group tours to only high school seniors or community college student groups. They hope to open group tours to all student populations in early 2022, or when COVID-19 conditions improve. Please direct any questions you may have to tours@cpp.edu or (909) 869-3529.

### List of hyperlink for EOP <u>@Cal Poly Pomona</u>

Attached is our virtual EOP Application Workshop Flyer (October 26<sup>th</sup>, 6pm-7:30pm & November 13<sup>th</sup>, 10am-11:30am) Please help promote for students to sign up.

<u>Cal Poly Pomona EOP Presentation Request</u> <u>EOP Prospective Students</u>, <u>EOP Fact Sheet</u> (PDF), <u>EOP Income Guidelines</u>, <u>CSU Admissions by Term</u>, and <u>EOP Program Worksheet</u> to see what our program has to offer

 #Numbers from Thavery of CCC students bridge participants Transfer Bridge—summer virtual (2.5 days)
72 students

# Thank you for joining us!